

DROP FOR NON-PAYMENT FAQ

Q: After I register for classes, is the amount of time I have to pay fees measured in days or hours?

A: You have *three days (including weekends and holidays or other campus closures)* to pay enrollment fees. Day one is the day that you register. For example, if you register for classes on Monday evening at 8 PM, you must pay your fees by midnight Wednesday evening or your classes will be dropped.

Q: Is it possible that my class is dropped even after I made a late payment on the fourth day?

A: Yes. The drop process takes many hours to run. It is possible that the Automated Payment System processed your payment but you are dropped from your class anyway. ALL DROPS ARE DATE-DRIVEN. PAYMENTS MADE **AFTER** 3 DAYS WILL **NOT** STOP THE DROP PROCESS.

Q: Will SCC use my credit balance from previous semesters toward my new classes?

A: Your credit balance from previous semesters will **NOT be automatically applied** to your new classes. If you have a credit balance on your account, you must contact the Cashier's Office (714-628-4272) to apply your credit balance to the new classes. Please do this before your three day deadline to make sure that you are not dropped for non-payment.

Q: Will I be notified before my classes are dropped for non-payment?

A: **No.** It is your responsibility to pay all enrollment fees due within three days of registering.

Q: If my classes are dropped for non-payment, can I re-register?

A: Yes, you can re-register online. However, the classes you originally obtained may not be available. If you re-register, you will be required to pay within three days or be dropped again. If a class section is full, you can place your name on a wait list.

Q: What happens if I have an outstanding balance when I try to register for classes?

A: A hold has been placed on your records. You will not be allowed to register for classes until current balances have been paid.

Q: What fees are included in the non-payment drop policy?

A: **All enrollment, health, and transportation fees must be paid in full to avoid being dropped for nonpayment.** Unpaid parking fees should be paid as soon as possible but will not result in dropped classes due to non-payment.

Q: I need money for school so that I can pay fees. What can I do?

A: You may be eligible for financial aid or a scholarship. Contact the Financial Aid Office at finaid@sccollege.edu or 714-628-4876 and/or the Scholarship Office at scholarships@sccollege.edu or 714-628-4793.

Q: I'm a financial aid student. How am I impacted by the non-payment policy?

A: Financial Aid students are responsible for the health fee. To avoid a hold on your account, please pay this as soon as possible.

Q: What if I currently have a fee waiver?

A: If you have a fee waiver, no enrollment fees are generated. However, you are still responsible for the health and transportation fees. Confirm your fee waiver status by contacting the Financial Aid Office at finaid@sccollege.edu or 714-628-4876.

Q: What if I'm going to receive a scholarship and don't have my check yet?

A: Contact the Scholarship Office at scholarships@sccollege.edu or 714-628-4793.

Q: I can only pay for part of my classes. Are partial payments available?

A: Partial payments will not be available as the intent of the policy is to ensure that fees are paid in full within three days. Additionally, payment plans will not be offered so if assistance is needed to pay fees, students are encouraged to contact the Financial Aid Office at finaid@sccollege.edu or 714-628-4876.

Q: What is the last date that students will be dropped for non-payment?

A: In addition to the 3-day non-payment drop policy, **there is a final outstanding balance drop date on the Saturday before classes begin.** No balance will be carried over into the start of the semester. **Students must be paid in full by the Friday (midnight) before the start of the semester to avoid being dropped for non-payment (regardless of what day the student registered).**