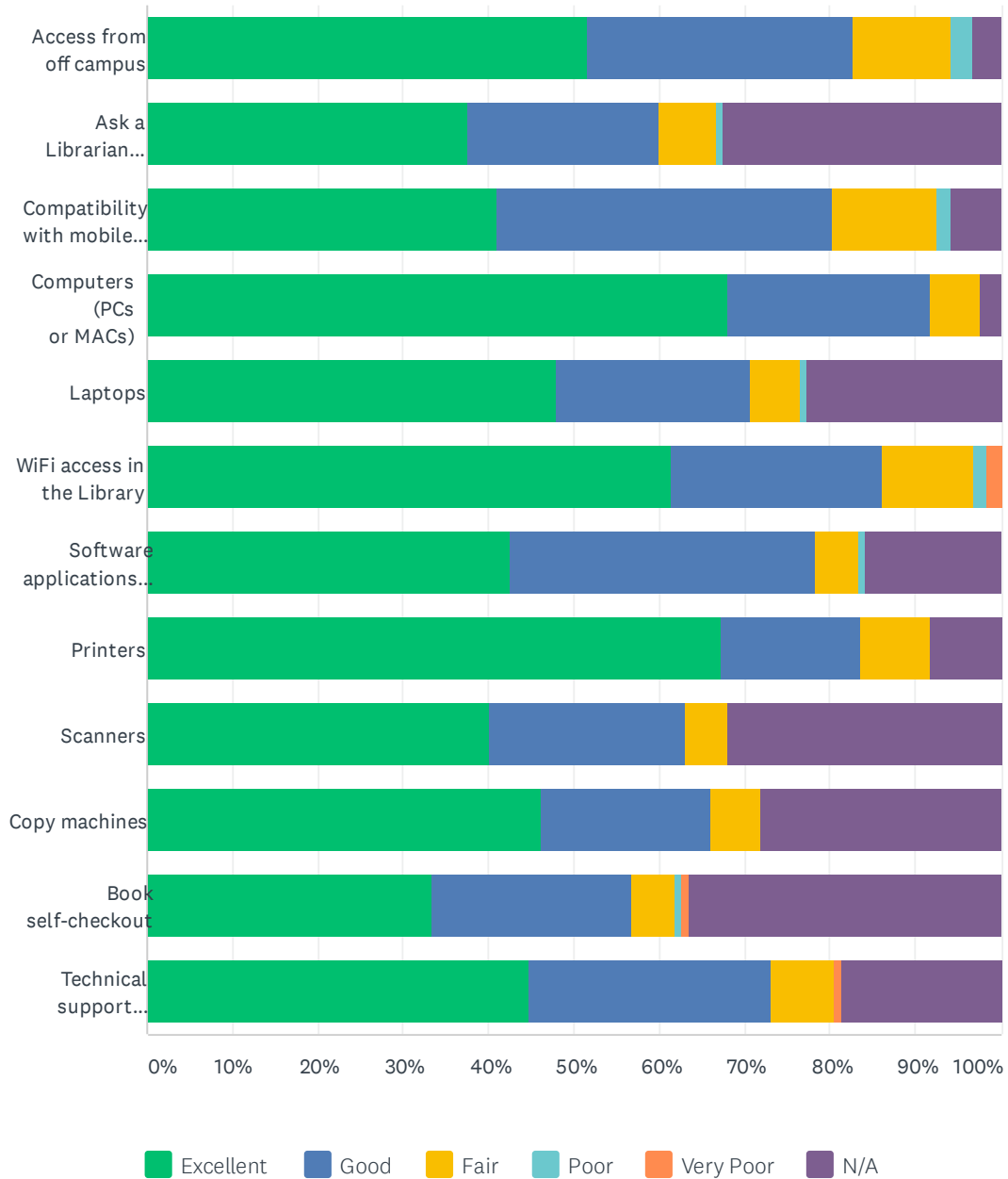


# Q1 Rate your satisfaction with the following library technologies:

Answered: 123 Skipped: 0



SCC Library Technology Survey (2016)

	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	N/A	TOTAL	WEIGHTED AVERAGE
Access from off campus	51.64% 63	31.15% 38	11.48% 14	2.46% 3	0.00% 0	3.28% 4	122	8.14
Ask a Librarian Text/Chat Service	37.50% 45	22.50% 27	6.67% 8	0.83% 1	0.00% 0	32.50% 39	120	8.32
Compatibility with mobile devices	40.98% 50	39.34% 48	12.30% 15	1.64% 2	0.00% 0	5.74% 7	122	7.84
Computers (PCs or MACs)	68.03% 83	23.77% 29	5.74% 7	0.00% 0	0.00% 0	2.46% 3	122	8.92
Laptops	47.90% 57	22.69% 27	5.88% 7	0.84% 1	0.00% 0	22.69% 27	119	8.59
WiFi access in the Library	61.48% 75	24.59% 30	10.66% 13	1.64% 2	1.64% 2	0.00% 0	122	8.36
Software applications or software	42.50% 51	35.83% 43	5.00% 6	0.83% 1	0.00% 0	15.83% 19	120	8.30
Printers	67.21% 82	16.39% 20	8.20% 10	0.00% 0	0.00% 0	8.20% 10	122	8.93
Scanners	40.16% 49	22.95% 28	4.92% 6	0.00% 0	0.00% 0	31.97% 39	122	8.55
Copy machines	46.28% 56	19.83% 24	5.79% 7	0.00% 0	0.00% 0	28.10% 34	121	8.69
Book self-checkout	33.33% 41	23.58% 29	4.88% 6	0.81% 1	0.81% 1	36.59% 45	123	8.22
Technical support (assistance)	44.72% 55	28.46% 35	7.32% 9	0.00% 0	0.81% 1	18.70% 23	123	8.32