

Student Services SLO/SAO Assessment Cycle Template

PROGRAM/SERVICE AREA: HS & COMMUNITY OUTREACH

Academic Year: 2013-2014

Student Learning Outcome (SLO)	ILO (LCATs)	Means of Assessment	Assessment Timeline
A. As a result of the EW application workshops, students will be able to identify correct terminology used during the matriculation process.	L1 C1, C2 A2, A3 T2	Pre and post surveys during the workshops. Surveys will ask students to identify common terminology used in higher ed institutions	December 2013-January2014
B. As a result of maintaining connection with the EW students through email outreach and office visits, we will be able to identify the retention progress of our students.	L1 C1, C3 A2, A3 T1	Analyzing past EW data regarding SCC certification, transfer and/or degrees. Track the amount of times emails were sent to past EW students	Ongoing
C. As a result of attending Discover SCC, students will be able to identify resources available on campus to help with their academic and personal growth (transfer, health, EOPS, Library, Counseling)	L1 C1, C2 A3 T2	Pre and post surveys given to students attending Discover SCC	August 2014
Service Area Outcome (SAO)	SCC GOAL (from EMP)		
E. In order to increase community participation, the Outreach department will provide the SCC community information regarding SCC's programs and services via recruitment activities.	1, 2, 3, 4, 12, 13	College fairs, college presentations, campus tours, newsletter to students & high school administrators, social media, high school counselor breakfast	Year round process.
F. Outreach will engage in collaborative partnerships on campus through event participation.	3, 4, 12, 13	Commencement, Financial Aid awareness day, Welcome table, EOPS picnic, Cash for college night, family night, community science night	Continuous. Event dates will be determined by other campus departments