

Student Services SLO/SAO Assessment Cycle Template

PROGRAM/SERVICE AREA: COUNSELING

Academic Year: 2013-2014

Student Learning Outcome (SLO)	ILO (LCATs)	Means of Assessment	Assessment Timeline
As a result of attending “New Student Orientation,” students will be able to: <ol style="list-style-type: none"> 1. Comprehend assessment results and correlate placement with course selection; 2. Define “general education” 3. Identify an educational pattern to follow to attain academic goal 	L1, L2	Pre/Post Assessment	July 2013
Service Area Outcome (SAO)	SCC GOAL (from EMP)		
The Counseling Department will provide quality counseling services for a diverse student population.	3,4,11,12	A Program Effectiveness Survey will be administered to assess students’ satisfaction with counselor attentiveness to their needs. Satisfaction Benchmark (Response of Strongly Agree or Agree) = 85%	October-December 2013

