

**COURSE SLO ASSESSMENT REPORT, SCC**

Department: Public Works Course: PBLC 089

Year: 2010 Semester: Spring

1) Outcome to be assessed	2) Means of assessment and criteria of success	3) Summary of data collected	4) Analysis of data	5) Plan of action/what to do next
<p>Students will be able to communicate effectively as a Code Enforcement Officer</p> <p>Students will be able to complete the hiring and orientation process for new employees.</p>	<p>85% or higher of the students will obtain a letter grade of C or higher by passing an oral exam.</p> <p>A written code enforcement test will also be applied to measure a success rate.</p> <p>The Desired outcome is a 50% class average increase of one letter grade between the oral and written exam.</p>	<p>20 students completed the oral exam. The class average was 70%</p> <p>20 students completed the written code enforcement - test. The class average was 88%</p>	<p>The results met the instructor's expectations. A growth of 100% of the students increased their letter grade by one letter between the oral exam and the written exam. This observation clearly demonstrates the students learned the importance of a code enforcement officers need to be able to communicate in writing and verbally when enforcing public codes with the public.</p>	<p>This next time this class is offered the same measures will be applied to determine the validity of these results. The course schedule for this class is yet to be determined.</p>

9/23/11