

Student Services SLO/SAO Assessment Cycle Template

PROGRAM/SERVICE AREA: Career Services

Academic Year: 2013-2014

Student Learning Outcome (SLO)	ILO (LCATs)	Means of Assessment	Assessment Timeline
A. As a result of participating in the Career Services Orientation, students will be able to identify credible online career resources and information contained therein and the campus center that offers career information	L1,L2,L3,T3	Eight Question Pre/Post Survey	<ul style="list-style-type: none"> • September 2013 • October 2013 • February 2014 • April 2014 • May 2014
Service Area Outcome (SAO)	SCC GOAL (from EMP)		
E. Career Services will gain knowledge about: 1) the marketing efforts that bring students to the Center; and 2) level of satisfaction with service received.	1,2,3,4,11, 12,13	Online survey (Survey Monkey) will be administered to assess how student learned about Career Services, service received, and student satisfaction. Satisfaction Benchmark = 85%	March-May 2014