

Santiago Canyon College
Student Services
Student Learning Outcomes Annual Report

1. Program-Department Name:

Career Services-Counseling

2. Program-Department Mission Statement:

Career Services empowers students to access career tools, assessments and resources, and with the support of staff and counselors, to discover their own uniqueness and find careers and majors matching their talents and strengths.

3. Student Learning Outcomes:

As a result of participating in the Career Odyssey workshop, students will demonstrate the ability to access basic career information (job description, salary, and occupation outlook) on the BRIDGES website.

4. Method:

- a. Criteria used to determine outcome: To what degree were students able to complete an open ended eight question survey at completion of program.
- b. The limitations were in regards to the assessment instrument's internal validity and content validity which was corrected by conducting a peer review of the eight question survey.

5. Implementation of Assessment Process: Who, How and When

The Career Center Coordinator was responsible for conducting the evaluations. She collaborated with the Counseling Department Dean to conduct a peer review of the eight questions survey.

- a. Time line
 - i. September 2007, the instrument was reviewed, approved and printed.
 - ii. October 2007, program was conducted for fall 2007 and data collected.
 - iii. February 2008, program was conducted for spring 2008 and data collected.
 - iv. April 2008, data organized, analyzed
 - v. May 2008 report completed and disseminated to stakeholder
- b. The information source for this evaluation is the English N60 students.
- c. The departments involved are the English and Counseling departments
- d. The stakeholders:
 - i. Career Services staff interested in learning if the program development is effective.
 - ii. The Dean of Counseling wants to insure the program is fiscally sound

6. Results:

The following percentages are based on n=145 students.

- a. **99%** Able to write down an occupation to explore
- b. **97%** Able to write down duties for occupations identified
- c. **97%** Able to write down salary range for occupation identified
- d. **99%** Able to write down amount of education required for occupation identified
- e. **96%** Able to write down related major for occupation identified.
- f. **92%** Able to write down related careers for occupation identified.
- g. **96%** Able to write down volunteer opportunities for occupation identified.
- h. **89%** Able to write down recreational opportunities for occupation identified.

The process to validate this information included reviewing the survey to insure the information we wanted to gather was accurate and then the data was double checked for accuracy.

7. Decisions and Recommendations:

- a. 95.6% mean score for the outcome of student learning indicates that the educational presentation provided was highly successful.
- b. The results also indicated that future assessments may seek to identify the cause for the lower percentage of participant's ability to writing down recreational opportunities for occupations identified.
- c. The group who participated in this discussion included the three staff members of the career center
- d. Student Learning Outcomes will be assessed in 2008-2009.
- e. The Career Center Coordinator and the Dean of Counseling are responsible for implementing recommendations.