



Santiago Canyon College

**All Student Services Retreat
January 19, 2017**

*The Villa
Orange, CA*



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All Student Services Retreat

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Agenda

Lunch, Welcome, Introductions

Ruth Babeshoff

Dr. Dawn Person

Guest Speaker/Facilitator

Joseph Alonzo

Brief Overview of Campus Resources

Loretta Jordan

Jennifer Coto

Syed Rizvi

Joseph Alonzo

Ruth Babeshoff

Student Services Case Studies

Ruth Babeshoff

Joseph Alonzo

Closing Remarks

Ruth Babeshoff

Guest Speaker/Facilitator



Dr. Dawn Person

Dawn Person is a Professor in the Educational Leadership Department at CSU Fullerton and serves as Coordinator of the Community College, Higher Education Specialization for the Educational Doctorate. She also serves as the Director of the Center for Research on Educational Access and Leadership (C-REAL), a solution-focused, data-driven research center that serves community partners in Los Angeles and Orange county as well as national and international associates committed to issues of educational leadership and student achievement.

Prior to her decade of college teaching, Dawn served as a counselor, advisor, and administrator in student affairs. She coordinated programs and services in support of students of color, international students, first-year students, and student athletes. She serves as a consultant to colleges and universities on program evaluation, student retention, organizational change, and multicultural issues. Dr. Person has written numerous articles and book chapters on student retention for African American men, women, and women and student athletes of color. Among her many honors and awards, Dawn received the American College Personnel Association's Diamond Honoree Award, a lifetime achievement award and the Most Valuable Professor Award. She remains active with the ACPA, NASPA, and other professional associations.

Dawn received her Ed.D. in Higher Education from Columbia University's Teacher College, and her Master's and Bachelor's Degree in Special Education and Learning Disabilities from Slippery Rock University of Pennsylvania.

STUDENT & ACADEMIC SUPPORT SERVICES OFFERED AT SCC

Academic Success Center (D-209)	714-628-4830
Assists students to improve their academic skills in reading, math, study skills and note taking using multimedia programs.	
Admissions & Records (E-101)	714-628-4901
The admissions office is the center for student registration, the maintenance of students' records, and for the implementation of academic policies at SCC.	
Associated Student Government (ASG) (A-205)	714-628-4917
Provides students with the opportunity to gain leadership and government experience, plan campus activities, make a difference and leave a positive impact on SCC.	
Blackboard & Distance Education/Online Course Helpdesk (Library)	714-628-4764
Provides technology support for students using Blackboard and students enrolled in online courses. Students may also email blackboard@sccollege.edu for assistance.	
Bookstore (A-101)	714-628-4736
Non-profit campus store providing textbooks, course materials, supplies and general merchandise used by the Santiago Canyon College community. www.hawkbookstore.com	
CalWORKs (E-108)	714-628-4905
The California Work Opportunity and Responsibility to Kids program is designed to assist families receiving TANF to become financially self-sufficient through successful academic and vocational education.	
Career Services (D-106).....	714-628-4805
Assists students with linking college majors and training programs with careers; sponsors job fairs; provides students with leads for off campus employment; and offers resume writing and interviewing skills workshops.	
Cashier's Office (E-102)	714-628-4727
Where students pay for classes, purchase parking decals, get a photo ID and purchase discount movie and amusement park tickets.	
Child Development Center (C1)	714-628-4890
A full day comprehensive developmental early childhood education program is offered for children 18 months to 5 years of age, not enrolled in kindergarten.	
College Assistance Migrant Program (CAMP) (A-212).....	714-628-5034
CAMP is a federally funded program designed for students who are migratory or seasonal farm workers or are children of migrant families.	
Computers (Library)	714-628-5000
Equipped with PCs and Macs for use free of charge to all currently registered students. Laptops are also available for wireless use within the Library.	
Counseling (D-106).....	714-628-4800
Offers educational planning services, career planning, personal counseling, and university transfer assistance.	
Disabled Students Programs & Services (DSPS) (E-105)	714-628-4860
The program provides instructional support services and academic accommodations to students with verifiable disabilities. Students must request services and provide disability documentation. Assessment for learning disabilities eligibility is available at no cost to students experiencing learning difficulties that interfere with their educational progress.	
Extended Opportunity Programs & Services (EOPS/CARE) (E-108)	714-628-4915
EOPS is a state-funded program that provides specialized assistance to students who need additional support due to financial and educational challenges. CARE offers additional support to qualified EOPS students who are single head of household receiving cash aid for self or dependents.	
Financial Aid (E-104)	714-628-4876
Provides assistance for students who might not otherwise be able to attend school due to lack of financial resources.	
First Year Support Center (E-307)	714-628-5085
Are you a first year student and need assistance? Let the First Year Support Center provide any help you may need to succeed in transitioning as a college student. The center provides hands-on support with the application process, class registration, understanding the student portal and application for financial aid (FAFSA & Dream Act). The center will help students navigate SCC and offer campus resources to meet each student's unique needs.	
Guardian Scholars (A-206)	714) 628-4709
Provides SCC students, who are former foster youth, with support services which range from text books, supplies, counseling and special activities to ensure a rich college experience and academic achievement.	

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High School & Community Outreach (U-105-4)	714-628-4808
Provides detailed information regarding programs that are offered to prospective students and the surrounding community.	
International Students (A-203)	714-628-5050
Serves students studying under the provisions of the F-1 student visa. Services include, assisting with admission & registration, immigration, housing, among others. The program also coordinates activities that develop avenues for international students to form friendships and encourage participation in on-going intercultural experiences on campus and in the community.	
Lorenzo A. Ramirez Library	714-628-5000
Research and resource materials are available for your use including books, on-line databases, magazines and journals, newspapers, DVD's and CD's. Additionally, the Student Innovation Zone (SIZ) houses cutting edge hardware and Apple/PC software for student use. Equipped with PCs and Macs for use free of charge to all currently registered students. Laptops are also available for wireless use within the Library. Reference librarians are available to assist you with your information needs.	
Math Study Hall (MaSH) (U-80)	714-628-4965
Instructor and student tutors are available to individually assist students with math; answer homework questions, encourage, and support math students. Students also have access to graphing calculators, instructional videos, textbooks, and computer tutorial programs.	
On Campus Job Placement Program (E-104)	714-628-4876
Assists currently enrolled students and/or students on Federal Work Study with obtaining student assistant employment on campus and at approved community locations.	
Pathways to Teaching (E-313)	714-628-4928
Provides counseling, education courses, and support services designed to encourage and support students in pursuing an education leading to the teaching profession.	
Scholarship & Veterans Services Office (A-210)	714-628-4793
Provides scholarships to students through an SCC application process. Also provides access to a large variety of outside scholarships available to SCC and transferring students. Provides veteran services.	
Science Teaching and Resource (STAR) Center (B-203)	714-628-4893
STAR provides academic support for students enrolled in science courses, including student-led study groups, faculty-developed activities and workshops. Instructors and trained staff are available to individually help students.	
Student Health & Wellness Center (T-102)	714-628-4773
Provides campus-based California Family PACT services including free contraception, STI testing, treatment and cervical cancer screening. All Family PACT products and testing are available free to income qualified students. Walk-in vaccinations for tetanus and influenza are available as well as tuberculosis testing. Physicians and psychological services are available by appointment; registered nurses are available during all hours of operation on a walk-in basis to enrolled students who have paid the health fee.	
Student Intervention (A-201)	714-628-4932
This office is for students who have a complaint with another student that involves a violation of the Student Code of Conduct. The Code of Conduct can be found in the college catalog as well as the student handbook.	
Student Support Services - Trio (A-104)	714-628-5033
Provides first generation/low income students who tested into remedial courses support services (tutoring, workshops, etc.) to ensure that students meet their academic goal.	
Testing Center (E-302-N)	714-628-4985
Offers placement testing for English, American College English (ACE), math, reading, and chemistry.	
Transfer Success Center (D-104)	714-628-4865
Provides resources, services, trained specialists and counselors to assist students who are preparing to transfer to a four- year college or university.	
Tutoring Center (D-208)	714-628-4791
Offers FREE tutoring for a variety of classes. Walk-in and by appointment tutoring is available. SCC Tutoring helps students achieve their academic goals by improving study skills such as: Organization, Time Management, Comprehensive Note Taking, Writing Techniques, Citation Rules, Critical Reading Techniques, Research Methods and more.	

Student Services Retreat Participants

Leonor Aguilera	Paige Crossland	Erica Jaimes	Sunny Prajapati
Edith Ahumada	Sue Denim	Lorrie Jordan	Barry Resnick
Joseph Alonzo	Cecilia Diaz	Helen Kang	Julie Restivo
Lynn Au	Mario Diaz	Emily Kawafuchi	Frank Rivera
Ruth Babeshoff	Ancie Dulalas	Sonya Langelier	Syed Rizvi
Nena Baldizon-Rios	Zina Edwards	Lynh Le	Janet Rodriguez
Elizabeth Bergara	Rosi Enriquez	Gustavo Lucatero	Sergio Rodriguez
Dora Bright	Dora Escobar	Miguel Luna	Steven Salcido
Rob Bustamante	Ilinca Filimon	Monique Marthell	Gayle Sapak-Winder
Amanda Campbell	Terry Flores	Elvira Martinez	Ivan Sifuentes
Melissa Campitelli-Smith	Michelle Ford	Esther Meade	Pam Skiles
Amanda Carpenter	Tiffany Garbis	Angie Melgoza-Hurtado	Jason Ta
Rudy Carrion	Kanana Gitonga	Zulema Mendez-Bocanegra	Liz Thomas
Lucy Carr-Rollitt	Rosie Gonzalez	Marti Morin	Philip Tran
Diana Casares	Song Graham	Jacque Myers	James Truong
Ann Cass	Linda Gunderson	Phyllis Nakagawa	Alexis Vazquez
Victor Castro	Pilar Gutierrez-Lucero	Jay Nguyen	Alexandria Vega
Maria Chaidez	Lacy Hedenberg	Mai Nguyen	Angie Veliz
Brittney Chase	John Hernandez	Tuyen Nguyen	Aaron Voelcher
Kate Clarke	Carmen Herrera	Baltimore Padron	Robert Waldren
Stephanie Cole	Debbie Hjorth	Cindy Partida	Jamaar Walker
Jennifer Coto	Nick Ho	Danny Peraza	Trinity Wallace-Ellis
Deisy Covarrubias	Beth Hoffman	Janis Perry	Laura Wirtz
Phil Crabill	Veronica Hurtado	Elizabeth Pinon	Ivan Zambrano

Thank you!